

Limited Warranty for SIGNCOMM Products

This limited warranty is provided by Signage Communication Pty Ltd as described below ("Manufacturer") to you as the buyer of SINGCOMM branded product "Screen" stated on Seller's invoice.

The Manufacturer warrants that the Screen, when delivered in new condition and in its original packaging, will be free of defects in material and workmanship for a period of **TWO (2) YEAR from the date of original purchase order**. The determination of whether the Screen is defective shall be made by Manufacturer in its sole discretion with consideration given to the overall condition and operation of the Screen. A Screen is considered not defective if the failure of individual LED components is less than 10% of the total number of LED components in the Screen. This warranty is given in addition to any rights the buyer may have under the Australian Consumer Law.

If the Manufacturer determines the Screen is defective, the Manufacturer will elect, in its sole discretion, to repair, replace or refund the purchase price of the Screen. This limited warranty does not cover field labor, freight related costs and service charges related to the replacement of the Screen. This Limited Warranty will be void and will not apply to: loss or damage to the Screen caused by - improper handling, poor storage or improper maintenance, abuse, vandalism, negligence, damage due to fire or acts of God, corrosive environment installations, accident, power surges or fluctuations, improper installations, operating, maintenance or environmental guides prescribed by the Manufacturer or applicable electrical codes, harmonic resonance or oscillation, or improper servicing or alteration of the Screen performed by someone other than the Manufacturer or its authorized service and maintenance providers.

Notwithstanding the above, where the sale by the Manufacturer of Screen falls within the definition of a consumer sale under the Australian Consumer Law, the following statement applies (with references to 'goods' being references to the 'Screen':

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure

The Manufacturer reserves the right to utilize new, reconditioned, refurbished, repaired or remanufactured Screen or components in the warranty of replacement process. Such Screen and components will be comparable in function and performance to the original Screen or component, as determined by Manufacturer in its sole discretion, and warranted for the remainder of the original warranty period.

To make a warranty claim, you must first notify the Manufacturer in writing within Thirty (30) days after your discovery of the defect, provide proof of purchase such as the invoice, adequate records of operating history and comply with the Manufacturers other warranty requirements. Upon receiving that notice, Manufacturer may require you to promptly return the Screen to Manufacturer, or its authorized distributors or service provider (subjected to the nature of defects) and freight prepaid.

This limited warranty only applies to SINGCOMM branded Screen

To the extent permissible at law, this limited warranty excludes, among other items, installation, providing access to products (scaffolding, lifts, etc.), and special, incidental and consequential damages (such as loss of revenue/profits, damage to property or other miscellaneous costs not previously mentioned), and is further defined by the limitations and conditions set forth in the respective warranty policy and these terms and conditions.

With respect to products sold to the buyer by Manufacturer but not bearing the SINGCOMM branded name or sub-brands, the Manufacturer makes no warranty of any kind, express or implied, including, without limitation, any warranty of merchantability or fitness for a particular purpose, but will make available to the Buyer upon request, but only to the extent permitted by law and relevant contracts, the warranties of the manufacturer of the relevant product.

This warranty is effective for purchases of Screen on or after the effective date set forth below. The Manufacturer reserves the right to modify this warranty from time to time. Any modification of this warranty shall be effective for all orders placed with the Manufacturer on or after the effective date of such revised warranty.

Effective Date: 1st August 2018